

Module 226 – “Health Care Management”

Coordinator: Bruce Fried

Location: EHESP – 20 Avenue George Sand 93120 La Plaine Saint Denis, room 410

Monday December 02	Tuesday December 03	Wednesday December 04	Thursday December 05	Friday December 06
<p><b>9:00 am</b>                      Introductions and module expectations, outline of module, format, evaluation</p> <p>Improving health care organizations: The role of leadership and management</p> <p>“Fire at Mann Gulch”: Case discussion</p> <p>Cultural differences in management</p> <p><b>Bruce Fried 3h lecture</b></p>	<p><b>9:00 am</b></p> <p>Psychological safety and your role as a team leader</p> <p>“Medisys Corp.: The IntensCare Product Development Team”: Case discussion</p> <p><b>Bruce Fried 3h lecture</b></p>	<p><b>9:00 am</b></p> <p>Fixing Things: Value, Quality, Process Improvement and Implementation</p> <p>The Crowded Clinic: Case study</p> <p>Aligning Strategy, Marketing and Operations</p> <p><b>Wayne Psek 3h lecture</b></p>	<p><b>9:00 am</b></p> <p>Organizational strategy and HR Alignment</p> <p>“Amazon as an employer”: Case discussion</p> <p>Employee recruitment and selection</p> <p>Performance Management</p> <p>Lost at Sea Exercise</p> <p><b>Bruce Fried 3h lecture</b></p>	<p><b>9:00 am</b></p> <p>Leading Change</p> <p><i>Presentations: HR in 8</i></p> <p><b>Wayne Psek 3h lecture</b></p>
12h : Lunch	12h : Lunch	12h : Lunch	12h : Lunch	12h : Lunch
<p><b>1:00 pm 4:00 pm</b></p> <p>Systems and systems thinking</p> <p>Problem solving for managers</p> <p>Innovation and design thinking</p> <p>Conclusion</p> <p><b>Wayne Psek 3h lecture</b></p>	<p><b>1:00 pm 4:00 pm</b></p> <p>Discussion of EI profile</p> <p>Workplace civility, stress and burnout</p> <p>Group Discussion of “Was that harassment?”</p> <p>Conclusion</p> <p><b>Wayne Psek 3h lecture</b></p>	<p><b>1:00 pm 4:00 pm</b></p> <p>Management style: The Myers-Briggs Inventory</p> <p>“Mount Everest – 1996”: Case Discussion</p> <p>Conclusion</p> <p><b>Bruce Fried 3h lecture</b></p>	<p><b>1:00 pm 4:00 pm</b></p> <p>Group Discussion of “Should an algorithm tell you who to hire?”</p> <p>Conflict and negotiation</p> <p>Negotiation exercise</p> <p>Conclusion</p> <p><b>Wayne Psek 3h lecture</b></p>	<p><b>1:00 pm 4:00 pm</b></p> <p><i>Presentations: HR in 8</i></p> <p>Case: Surgery at AIC Kijabe Hospital in Rural Kenya”</p> <p>Conclusion</p> <p><b>Bruce Fried 3h lecture</b></p>