

Module 226 – “Health Care Management”

Coordinator: Bruce Fried

Location: EHESP – 20 Avenue George Sand 93120 La Plaine Saint Denis, room 409

Monday December 12	Tuesday December 13	Wednesday December 14	Thursday December 15	Friday December 16
<p>9:00 am Introductions and module expectations, outline of module, format, evaluation</p> <p>Improving health care organizations: The role of leadership and management</p> <p>“Fire at Mann Gulch”: Case discussion</p> <p>Cultural differences in management</p> <p>Bruce Fried 3h</p>	<p>9:00 am Psychological safety and your role as a team leader</p> <p>“Medisys Crop.: The IntensCare Product Development Team”: Case discussion</p> <p>Bruce Fried 3h</p>	<p>9:00 am Fixing Things: Value, Quality, Process Improvement and Implementation</p> <p>The Crowded Clinic: Case study</p> <p>Aligning Strategy, Marketing and Operations</p> <p>Wayne Psek 3h</p>	<p>9:00 am Organizational strategy and HR Alignment</p> <p>“Amazon as an employer”: Case discussion</p> <p>“Employee recruitment and selection: Job requirements matrix”</p> <p>Lost at Sea Exercise</p> <p>Bruce Fried 3h</p>	<p>9:00 am Authenticity and resilience</p> <p>Managing across generations</p> <p>Conflict and negotiation</p> <p>Wayne Psek 3h</p>
12h : Lunch	12h : Lunch	12h : Lunch	12h : Lunch	12h : Lunch
<p>1 :00 pm 4:00 pm Systems and systems thinking</p> <p>Problem solving for managers</p> <p>Innovation and design thinking</p> <p>Conclusion</p> <p>Wayne Psek 3h</p>	<p>1:00 pm 4:00 pm Discussion of EI profile</p> <p>Workplace civility</p> <p>Group Discussion of “Was that harassment?”</p> <p>Conclusion</p> <p>Wayne Psek 3h</p>	<p>1:00 pm 4:00 pm Mid-week exam</p> <p>Management style: The Myers-Briggs Inventory</p> <p>Conclusion</p> <p>Bruce Fried 3h</p>	<p>1:00 pm 4:00 pm Leadership, mentorship, and motivation</p> <p>Leading change</p> <p>Authenticity and resilience</p> <p>Group Discussion of “Should an algorithm tell you who to hire?”</p> <p>What’s my Brand? Exercise</p> <p>Conclusion</p> <p>Wayne Psek 3h</p>	<p>1:00 pm 4:00 pm Performance management and Feedback</p> <p>“Mount Everest – 1996”: Case Discussion</p> <p>Understanding and managing Conflict</p> <p>Negotiation Exercise</p> <p>Conclusion</p> <p>Bruce Fried 3h</p>