

Monday December 17	Tuesday December 18	Wednesday December 19	Thursday December 20	Friday December 21
<p>9:00 am</p> <p>Introductions and module expectations, outline of module, format, evaluation</p> <p>Improving Health Care Organizations: The Role of Leadership and Management</p> <p>“Tought Guy,” Case discussion</p> <p>Culture and management: Survey and discussion</p> <p>Evidence-based management</p> <p><i>Bruce Fried</i></p>	<p>9:00 am</p> <p>Introductory exercise</p> <p>Your role as a team leader: Ensuring psychological safety: Presentation and discussion</p> <p>“Medisys Crop.: The IntensCare Product Development Team:” Case discussion</p> <p><i>Bruce Fried</i></p>	<p>9:00 am</p> <p>Organizational Learning</p> <p>Fixing things: Quality, Process Improvement and Implementation</p> <p>Case study : The Crowded Clinic</p> <p><i>Wayne Psek</i></p>	<p>9:00 am</p> <p>Organizational strategy and workforce alignment</p> <p>Employee recruitment and selection: Job requirements exercise</p> <p>Lost at Sea: Exercise</p> <p><i>Bruce Fried</i></p>	<p>9:00 am</p> <p>Leading Change : Iceberg video</p> <p>“This is my generation!” - Managing across Generations</p> <p>“What’s Jazz got to do with it ? - Leaders as improvisors</p> <p><i>Wayne Psek</i></p>
<p>12h : Lunch</p>	<p>12h : Lunch</p>	<p>12h : Lunch</p>	<p>12h : Lunch</p>	<p>12h : Lunch</p>
<p>1 :00 pm</p> <p>Systems and systems thinking : Exercise, presentation, and discussion</p> <p>Organizational learning : Presentation and discussion</p> <p>Conclusion</p> <p><i>Wayne Psek</i></p>	<p>1:00 pm</p> <p>Problem solving for leaders and managers</p> <p>IQ, EQ, SQ and other “Q’s” leaders need to know about : Presentation and discussion</p> <p>What’s my brand? Exercise</p> <p>Conclusion</p> <p><i>Wayne Psek</i></p>	<p>1:00 pm</p> <p>Management style and the Myers-Briggs Inventory: Presentation and exercises</p> <p>Priorites, delegation, and decision-making : Hartland Memorial Hospital In-Basket Exercise</p> <p>Conclusion</p> <p><i>Bruce Fried</i></p>	<p>1:00 pm</p> <p>Leadership, mentorship, sponsorship, and motivation</p> <p>Know your audience : Marketing, engagement, and strategy</p> <p>Conclusion</p> <p><i>Wayne Psek</i></p>	<p>1:00 pm</p> <p>Performance management and employee feedback</p> <p>Understanding and managing conflict in organizations</p> <p>Negotiations exercise</p> <p>Conclusion</p> <p><i>Bruce Fried</i></p>
<p>4:00 pm</p>	<p>4:00 pm</p>	<p>4:00 pm</p>	<p>4:00 pm</p>	<p>4:00 pm</p>